

**TOUR / EVENT / PACKAGE REQUIRED** \_\_\_\_\_ **FILE NO.** \_\_\_\_\_

**PASSENGER NAMES / PERSONAL DETAILS**

TITLE	SURNAME (AS PER PASSPORT)	GIVEN NAMES (AS PER PASSPORT)	DATE OF BIRTH	FREQUENT FLYER DETAILS

**CONTACT DETAILS**

ADDRESS: \_\_\_\_\_ SUBURB: \_\_\_\_\_  
 STATE: \_\_\_\_\_ COUNTRY: \_\_\_\_\_ POST CODE: \_\_\_\_\_  
 PHONE: M \_\_\_\_\_ H \_\_\_\_\_  
 B \_\_\_\_\_ FAX \_\_\_\_\_  
 EMAIL: \_\_\_\_\_

**LAND ARRANGEMENTS | ACCOMMODATION / TICKETS / TRANSFERS**

PREFERRED HOTEL \_\_\_\_\_ NO. OF ROOMS REQUIRED \_\_\_\_\_  
 ROOM CONFIGURATION  SINGLE (1)  TWIN (2)  DOUBLE (2)  TRIPLE (3)  QUAD (4)  QUIN (5)  
 CHECK-IN DATE \_\_\_\_\_ CHECK-OUT DATE \_\_\_\_\_ TOTAL # NIGHTS \_\_\_\_\_  
 ARE EVENT TICKETS REQUIRED? YES | NO CATEGORY / TYPE \_\_\_\_\_ NO. OF TICKETS \_\_\_\_\_  
 ARE AIRPORT TRANSFERS REQUIRED? YES | NO If Yes, please see Flight Details (note - transfers not available for all events)

**FLIGHT / AIRFARE DETAILS**

DO YOU REQUIRE FLIGHTS? YES | NO If yes please detail:

Flight Route (ie. Sydney-Singapore)	Preferred Departure Date	Preferred Departure Time	Preferred Airline

If you have already booked your flights and require transfers, please complete your flight arrangements below:

Flight Route (ie. Sydney-Singapore)	Departure Date	Flight Number	Departure Time	Arrival Time

**TRAVEL INSURANCE**

IS TRAVEL INSURANCE REQUIRED? YES | NO If Yes, Travel Insurance forms will be forwarded to you  
 Total Sports Travel highly recommends Travel Insurance to cover against cancellation fees & lost deposits, overseas medical, dental & emergency expenses, lost or stolen luggage, adventure activities, accidental death, your legal liability, rental vehicle excess, etc.

**TOTAL SPORTS TRAVEL PAYMENT AUTHORITY**

Preferred Method:  Cash  Cheque  Direct Deposit  Credit Card  
 Total Authorised Amount: AU\$ \_\_\_\_\_  
 Cheque Please make payable to: Total Sports Travel - PO Box 356, Clifton Hill, Victoria, 3068, Australia  
 Direct Deposit Account Name: Total Sports Travel Trust Account  
 Commonwealth Bank of Australia | BSB 063 149 | ACC 1039 8574 (Please fax/email confirmation)  
 Credit Card  Visa (1.65% fee)  Master Card (1.65% fee)  Amex (3.3% fee)  Diners (3.3% fee)  
 Card Number: \_\_\_\_\_ Expiry Date \_\_\_\_\_  
 Card Validation Code (CVC): \_\_\_\_\_  
 (last 3 digits on reverse of card. 4 digit number on front of card if AMEX)  
 Name of Card Holder (block letters): \_\_\_\_\_  
 Card Holder's Signature: \_\_\_\_\_  
 Authorisations which are missing any of the above information **will not be processed**. Your signature above will acknowledge that the details on the form have been checked and are correct. For international clients a copy of both sides of the credit card is required.

**DECLARATION**

I have read the attached booking terms and conditions which I accept on behalf of myself and the other persons named in this booking.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Name of Person Signing (Please print): \_\_\_\_\_

Once you have completed the booking form please send back to:

MAIL: PO Box 356, Clifton Hill VIC 3068 Australia  
 FAX: +61 3 9482 9422  
 EMAIL: info@totalsportstravel.com.au

**TOTAL SPORTS TRAVEL****BOOKING TERMS & CONDITIONS**

Please read the Terms and Conditions carefully as they incorporate the basis upon which bookings are accepted by Total Sports Travel. By paying your deposit/full payment, you will be deemed to have understood and accepted these Terms and Conditions. Note that the conditions on any invoice, flyer, website or electronic product are to be used in conjunction with these Terms & Conditions.

**BOOKINGS AND PAYMENT:****Land Component:** (excludes flights)

Days From Event: 90+ | 50% due within 7 days of booking. Full payment due 90 days prior to event date. Days From Event: 30 to 90 | Full payment due within 7 days of booking.

Days From Event: Within 30 | Full payment due upon confirmation of booking.

**Flight Component:**

Domestic | Full payment due immediately to confirm booking.

International | Full payment due date dependant on airfare conditions.

NOTE: Courier fees for bookings within Australia are included in all package inclusions. An international Courier Fee is payable and can be quoted by a Total Sports Travel consultant upon request. Documentation including tickets will not under any circumstances be issued prior to receipt and bank clearance of full payment.

**CREDIT CARDS:**

All prices shown are payment by Cash, Cheque or Direct Deposit. An additional 1.65% Credit Card Service Fee will apply for Visa, MasterCard and 3.3% for American Express & Diners Card payments. A signed credit card debit authorisation form is required by Total Sports Travel for all credit card payments prior to release of documentation. Please note that for payments in excess of \$5000 within Australia & all international payments a copy of both sides of the credit card is required.

**HOW TO BOOK:**

Select your holiday of choice and then contact Total Sports Travel or your licensed or AFTA Travel consultant who will request a reservation for you. All reservations are subject to availability at the time of booking. Any verbal quote given is an estimate only of the price which will be subject to advice on confirmation of the reservation.

**BOOKING ARRANGEMENTS:**

The person affecting a booking shall be deemed to have accepted the Booking Conditions on behalf of all persons named in the booking. The contract will be governed by and subject to the Booking Terms & Conditions.

**PRICES:**

All prices quoted by Total Sports Travel are in Australian Dollars (except where specified) & current at time of printing. Prices are inclusive of taxes & charges that apply, but they do not include any taxes that may be imposed directly by third parties. Prices are provided as a guide only and may vary due to changes in taxes or charges or due to fluctuations in foreign exchange rates. Please check all prices & information with your Total Sports Travel consultant. Please note that the price of your holiday may change at any time if any taxes or charges are introduced or varied, even after you have paid part of the quoted price of your holiday. If we have to change any part of your booking for reasons beyond our control, we will notify you.

Goods and Services Tax (GST): All prices are inclusive of Australian GST were applicable.

**AIRFARES:**

A number of international and domestic airlines can be used in conjunction with your holiday package. All airfares are subject to availability and will be subject to the rules of the airfare purchased.

**AMENDMENTS:**

Once a booking is fully confirmed and paid, any amendments to the booking will incur a fee of \$30- per amendment.

**CANCELLATIONS:**

If you cancel or terminate your holiday there will be no refund of your holiday after full payment has been received by this office. 100% cancellation fees will apply. Comprehensive Travel Insurance is highly recommended.

**UNUSED SERVICES:**

Unused vouchers for services that are provided as part of a Total Sports Travel package are non refundable and not transferable. Comprehensive Travel Insurance is highly recommended. Not Included in Tour Price: Cost of passports, visas, travel insurance, excess baggage, vaccinations, all items not specifically mentioned as being included, and all items of a personal nature such as telephone and other communication costs, gratuities (unless specified), meals and beverages (unless specified), laundry, etc are not included in the tour price.

**TRAVEL INSURANCE:**

We strongly recommend at time of booking that you purchase a comprehensive travel insurance policy to cover all aspects of your holiday including loss of deposit and full payment through cancellation, overseas medical, hospital and emergency expenses, loss of overseas dental, loss of luggage and personal items, accidental death, your legal liability, etc. Please ask your Total Sports Travel consultant for further details.

**EVENTS:**

Total Sports Travel cannot be responsible or liable whatsoever, for the non appearance of any individual player or participant. The details of the Event shown in any material supplied by Total Sports Travel are correct at time of printing but the customer shall be responsible for checking with the Event that no alterations have been made. Total Sports Travel shall not be held liable for any omission by any person not employed directly by Total Sports Travel. Total Sports Travel has no control over the Event and does not have any and cannot accept any liability for the actions or omissions of the organisers or operators of the Event or their servants, agents or employees. Total Sports Travel shall not be liable for any loss, damage or expense caused by the cancellation of the Event because of government action, strike, civil commotion or national disaster. In no circumstances shall Total Sports Travel be liable for any consequential loss or damage. Total Sports Travel give no warranties that the Event shall take place in the time and place stipulated or at all. Total Sports Travel shall not be liable to give any refund in the event of the Event being cancelled or postponed save where the customer has insured against cancellation. Total Sports Travel has no responsibility for any property of personal effects at the Event.

**PRODUCTS:**

Descriptions featured are based on current domestic and international hotel guides and information provided by hotels and suppliers. Any facilities shown as included are subject to change without notice at any time. Total Sports Travel has made every effort to ensure this information is accurate at time of printing.

Total Sports Travel Packages and Tickets therein shall not be used as competition prizes, or trade incentives, nor may they be used in raffles, lotteries or draws whether for commercial or charitable purposes without the prior written authority of the Event Organiser which may withhold such authority at its sole discretion.

**TOUR CANCELLATION:**

Total Sports Travel reserves the right to cancel tours at anytime prior to the departure date in which case any deposit or other payments made on account of the tour shall be refunded to the client subject to Total Sports Travel receiving refunds from third party providers i.e. accommodation, meals, tickets. An alternate date, whether suitable to the client or not may be provided in lieu. The client shall have no right to claim damages from Total Sports Travel.

Total Sports Travel or its third party reserve the right either before or during the tour to refuse to carry or accommodate any client which it reasonably considers, in the light of the best interests of all participants in the tour, to be unsuitable by reason of physical or mental condition or unruly behaviour.

**EVENTS BEYOND OUR CONTROL:**

Total Sports Travel does not accept any liability whatsoever for injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by any event which are beyond its control including, but not limited to, war, civil disturbance, fire, floods, acts of God, acts of Government or of any other authorities, accident to or failure of machinery or equipment or industrial.

**TICKET CONDITIONS:**

- Tickets cannot be exchanged after purchase.
- Tickets will not be refunded under any circumstances, including but not limited to, the possible non-appearance of any particular person, group or personality expected by the Ticket holder, whether expected to enter an event or not and whether advertised or not, or any adverse weather conditions or any circumstances beyond the reasonable control of the event organiser.
- Total Sports Travel is not obliged to replace a Ticket under any circumstances, including but not limited to, loss or theft. The event organiser reserves its rights, however, to replace a Ticket which has been lost or stolen and charge a fee for that replacement, in its sole and absolute discretion.
- Where match/event tickets are supplied to the Passenger, Total Sports Travel bears no responsibility for the location of seating within the match/event venue.
- Any Ticket purchased and the Ticket holder's entry to and presence at the Event is subject to these conditions of sale, and subject to any terms, conditions and limitations of liability imposed by the owners or operators of the venue for which tickets are sold.
- Tickets are non-transferable on the day or during the day of presentation.
- Tickets may not be sold, on-sold, exchanged for fee or reward or other valuable consideration or otherwise commercially dealt with. If a Ticket has been dealt with in contravention of this condition, the bearer of the Ticket will be denied admission.
- Tickets may not be used for advertising or other promotional purposes (including prizes, contests or sweepstakes) without the consent or written authority of the Event which may withhold such authority at its sole discretion.
- Any authorised impression or map of the event is provided as a guide only to the approximate locations of seating, viewing areas and other conveniences & attractions around the event may not be drawn to scale. Total Sports Travel reserves the right to determine actual & final location of and details concerning seating, viewing areas and other conveniences and attractions without notice. Natural or other obstructions may impede viewing in some areas and the Ticket holder acknowledges and accepts that no reliance is placed on such impression or map of the circuit when purchasing Tickets.

**PASSPORT & VISAS**

You must ensure your Australian passport has a validity of six months after your return date to Australia and advise us if you wish us to make any necessary visa application on your behalf. In the event that you are travelling to a country or countries which do not require a visa for Australian passport holders, you must tell us if you have been arrested or convicted in respect of any offence or breach of law. Non disclosure of this information may lead to your being refused entry on arrival in certain countries. In that event, we take no responsibility whatsoever. If you do not wish to disclose such information to us, then you must contact the embassy of each country of destination and make your own arrangements in regard to entry to that country.

**DESTINATION PASSENGER ENQUIRIES:**

Total Sports Travel makes no representations as to the safety, conditions, or other issues that may exist at any destination. International travel advice can be obtained from various sources including local government, local Consular offices and the Australian Department of Foreign Affairs and Trade ([www.smarttraveller.gov.au](http://www.smarttraveller.gov.au))

**TOTAL SPORTS TRAVEL**

(a division of Sportsnet Corporation Pty Ltd ABN 34 124 636 611)

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